



Community Promotion

Greater Sterling Development Corporation

1741 Industrial Drive
Sterling, IL 61081
(815) 625-5255
www.sterlingdevelopment.org

Sterling Main Street

211 Locust
Sterling, IL 61081
(815) 626-8610
www.sterlingmainstreet.org

Sauk Valley Area Chamber of Commerce

211 Locust
Sterling, IL 61081
(815) 625-2400
saukvalleyareachamber.com

Social Services

Lutheran Social Services
1901 1st Avenue
Sterling, IL 61081
(815) 626-7333
www.lssi.org

United Way of Sterling- Rock Falls
502 1st Avenue
Sterling, IL 61081
(815) 625-7973
www.unitedway.org



City Events

Movies at Grandon

Free outdoor movies at Grandon Civic Center
2nd, 4th, and 5th Thursdays during the summer at dusk

Municipal Band Concerts

Central Park, Grandon Civic Center
Wednesdays for 10 weeks starting in June at 7:30pm

Seasonal Sights and Sounds Parade

1st Friday of December
Downtown Sterling

Fourth Fridays

The fourth Friday of every month
Downtown Sterling

Mexican Fiesta Days

Every September
Sterling and Rock Falls

Storytelling and Arts Festival

Sterling Public Library
1st weekend in September

City Council

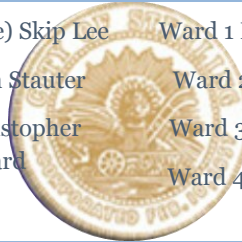
City Hall
1st and 3rd Mondays of the month
6:30pm

Plan Commission

City Hall
3rd Thursday of the month
7pm

Your City Council

Mayor (At Large) Skip Lee	Ward 1 Retha Elston
At Large John Stauter	Ward 2 Barry Cox
At Large Christopher Schuchard	Ward 3 Lou Sotelo
	Ward 4 Joe Martin



Important Numbers

City Hall: 815-632-6621
Police: 815-632-6640
Fire: 815-626-2783
Electrical Outage: ComEd at 800-334-7661
Water Leak: 815-625-0017
Chamber of Commerce: 815-625-2400
Energy: Comed at 800-334-7661
Telephone: AT&T at 1-800-244-4444
Snow Removal: 815-632-6657
Drivers License Registration: 815-626-2825
Sterling Public Library: 815-625-1370

Welcome

to the City of Sterling



Welcome to Sterling! Within this brochure, you will find information of interest to you as a new City of Sterling resident about city-provided and other services, attractions, and entertaining places to visit.

STERLING

COMMUNITY
INFORMATION

City of Sterling
212 3rd Street
Sterling, IL 61081
815-632-6621
info@sterling-il.gov
Office Hours:
Monday- Friday 8:30am-5pm



UTILITY CONTACTS

Water

Water is provided by Illinois-American Water Company. For service, please call (815) 625-0017.

Electric

Sterling's electric provider is ComEd. They may be reached at 800-334-7661. www.ucm.com

Cable

Comcast is our cable television provider. You can reach their local office to schedule an installation time at 1-877-870-4310. <http://www.comcast.com>

Natural Gas

Nicor provides natural gas service to the area. Call toll-free at 888-642-6748 for service. www.nicor.com/gas/

Sewer

The City provides wastewater treatment services. For questions regarding your service, call 815-632-2232. For billing questions, call the City Finance Department at 815-632-6632. You do not have to sign up for sewer service; your account is automatically created after your water service begins. <http://www.sterling-il.gov/>

Internet

Comcast
323 1st Ave, Rock Falls, IL (866) 594-1234

T6/Essex
2 E 3rd St, Sterling, IL (815) 284-3773
<http://www.t6b.com/>

Internet Services of Northern Illinois
2 E 3rd St, Sterling, IL (815) 380-3773

William & Mary Computer CTR
812 12th Ave, Rock Falls, IL (815) 626-3282
www.williamandmarycomputer.com

Telephone

AT&T is the local phone service provider for our region. To establish phone service, call 1-800-244-4444. www.sbc.com

T6 broadband is an alternative phone service provider. <http://www.t6b.com/>

Trash Service

Solid waste collection services are contracted through Allied Waste. The City of Sterling is responsible for billing matters. Your City solid waste billing is included on your City sewer/trash bill. Flat monthly rates will be in the range of \$13.85-\$13.95 this fiscal year. While the monthly fee will increase, average customers will see a slight overall reduction because they will no longer need to buy the bags. To learn more about Sterling's solid waste collection, visit <http://www.sterling-il.gov/> or call Rock Valley Disposal at 815-625-1281. For billing questions, please contact the City of Sterling Finance Division at 632-6632.



CODE ENFORCEMENT

Weeds/Grass

City Ordinances require that all premises and exterior property shall be maintained free from weeds or plant growth in excess of 8 inches. All noxious weeds shall be prohibited.

Brush/Limbs

Yard waste is collected year around. Soft yard waste must be contained in special Kraft paper bags or in a 60 or 90 gallon toter or in a tightly covered plastic or metal watertight container. Hard yard waste will be collected at the curb only if it is tied into bundles not exceeding 48 inches in length, 4 inches in diameter and 50 pounds in weight.

Junk Vehicles

Please keep your property free of any junk motor vehicles. The City will declare a nuisance of any abandoned or inoperative vehicle in the view of the general public that is in a state of disrepair with missing or altered parts rendering it incapable of being driven in its current condition, or any motor vehicle that has not been moved or used for seven consecutive days and not enclosed in a building or structure or located on a sales lot of a licensed automobile dealer.

Signs

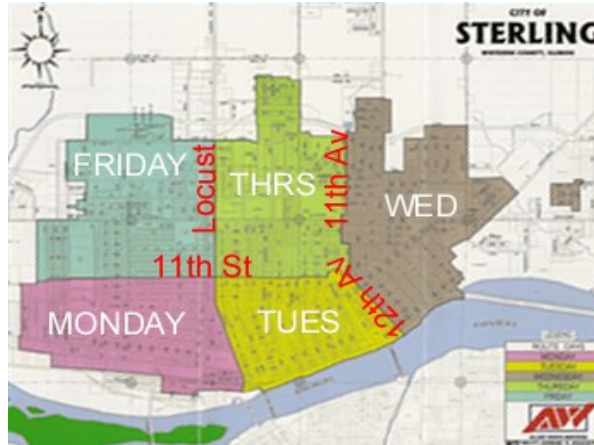
No signs shall be erected in the public right-of-way except in accordance with section 102-269 and the special use requirements of section 102-276.

Curfew

14 to 18 years old
12:01am - 6am Saturday and Sunday
11pm - 6am from Sunday to Thursday
15 years old and younger
10pm - 6am seven days a week

Noise

No person shall use any device, either mobile or stationary, for the purpose of amplifying the human voice or other sounds in such manner that the voice or other sound is audible in a street or other public place without first securing a permit therefor from the chief of police.



BUILDING PERMITS

All permits are issued through the Community Services Department at City Hall. They can be reached at 815-632-6624 and office hours are 8am to 4:30pm.



HEALTH FACILITIES

CGH Medical Center
100 E. LeFevre Road
Sterling, IL 61081
<http://www.cghmc.com/>

CGH Clinic
101 E Miller Rd
Sterling, IL 61081
(815) 625-4790
Toll Free (800) 625-4790

VOTER REGISTRATION

City of Sterling, City Clerk
212 3rd Avenue
Sterling, IL 61081
(815) 632-6630



PARKING

The City of Sterling owns 11 parking lots in the downtown area for permit parking. Lots provide a mix of permit only and hourly parking. Additionally, on-street parking in the downtown is free. Permits for parking in the permit lots may be purchased in the City Clerk's office.

Public announcements regarding snow route parking will be made on WSDR AM, WSSQ FM, and WLLT FM radio stations.

RECREATION

Sterling Park District
211 E. St. Mary's Road
Sterling, IL 61081
(815) 622-6200
www.sterlingparks.org

Oppold Marina
Stouffer Road
Sterling, IL 61083
(815) 622-6200

Duis Recreation Center
211 East St. Mary's Road
Sterling, IL 61081
(815) 622-6200

Emerald Hill Golf and Learning Center
16802 Prairieville Road
Sterling, IL 61081
(815) 622-6204

Westwood Sports Center
1900 Westwood Drive
Sterling, IL 61081
(815) 622-6201